

Sending Money

The following three funding methods apply to inmates held at a BOP facility. If the inmate is at a private contract facility, please contact that facility or contract operator for instructions on how to send funds.

MoneyGram® (Electronically)

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Sending funds using MoneyGram

Inmates can receive funds at a BOP-managed facility, which are deposited into their commissary accounts. You can send an inmate funds electronically using MoneyGram's ExpressPayment Program.

- Funds are received and processed seven days per week, including holidays.
- Funds sent between 7:00 a.m. - 9:00 p.m. EST are posted within 2-4 hours.
- Funds sent after after 9:00 p.m. EST are posted at 7:00 a.m. EST the following morning.

To send funds using this method, please read and follow these steps carefully:

1. Wait until an inmate has physically arrived at a Federal Bureau of Prisons' facility. [Locate Inmate Whereabouts](#) ▶
2. Gather the information you'll need. [View Details](#) ▶
3. Send the funds from a MoneyGram location or over the internet. [View Details](#) ▶

NOTICE: It's your responsibility to send the funds to the correct inmate. If the information you provide is incorrect, your transaction might be rejected; or worse, the funds may be deposited into the wrong account and not returned.

You'll need the following information:

1. Account Number: Inmate's eight-digit register number with no spaces or dashes, followed immediately by the inmate's last name (example: 12345678DOE).
2. Company Name: Federal Bureau of Prisons
3. City & State: Washington, DC
4. Receive Code is always: 7932
5. Beneficiary: Inmate's full committed name

At a MoneyGram location

Locate the nearest agent by calling 1-800-926-9400 or visiting: www.moneygram.com . You'll need to complete a MoneyGram ExpressPayment Blue Form ([see a sample form](#)). You can pay with cash.

Online

Please visit www.moneygram.com/paybills  and select "Quick Collect." Enter the Receive Code (7932) and the amount you are sending (up to \$300). First time users will have to set up a profile and account. A MasterCard or Visa credit card is required.

I have a question or concern about a MoneyGram transfer.

Any questions or concerns regarding MoneyGram transfers should be directed to MoneyGram.

Where can I find additional/general information?

For additional details regarding the Inmate Commissary and deposit procedures, please read the [Trust Fund/Deposit Fund Manual](#).

Who can I contact with questions about a specific deposit?

You may contact BOP staff at 202-307-2712 between 8:00 a.m. and 4:30 p.m. ET.

How do I send money to an inmate held at a private contract facility?

To send money to an inmate being held at a privately-managed facility, contact the facility or contract operator.

Western Union® (Electronically)

Overview	Sending funds using Western Union
What You'll Need	Inmates can receive funds at a BOP-managed facility, which are deposited into their commissary accounts . You can send an inmate funds electronically using Western Union's Quick Collect Program.
How/Where to Send	<ul style="list-style-type: none">Funds are received and processed seven days per week, including holidays.Funds sent between 7:00 a.m. - 9:00 p.m. EST are posted within 2-4 hours.Funds sent after 9:00 p.m. EST are posted at 7:00 a.m. EST the following morning.
Troubleshoot Problems	To send funds using this method, please read and follow these steps carefully: <ol style="list-style-type: none">Wait until an inmate has physically arrived at a Federal Bureau of Prisons' facility. Locate Inmate WhereaboutsGather the information you'll need. View DetailsSend the funds from a Western Union location, over the phone, or online. View Details
Overview	NOTICE: It's your responsibility to send the funds to the correct inmate. If the information you provide is incorrect, your transaction might be rejected; or worse, the funds may be deposited into the wrong account and not returned.
What You'll Need	You'll need the following information: <ol style="list-style-type: none">Account Number: Inmate's eight-digit register number with no spaces or dashes, followed immediately by the inmate's last name (example: 12345678DOE)Attention Line: Inmate's full committed nameCode City is always: FBOP, DC
How/Where to Send	At a Western Union location <p>Locate the nearest agent by calling 1-800-325-6000 or visiting: www.westernunion.com. You'll need to complete a quick collect form (see a sample form). You can pay with cash.</p>
Troubleshoot Problems	Over the phone <p>Call 1-800-634-3422 and choose option 2. A credit/debit card will be required.</p>
Overview	Online <p>Please visit www.westernunion.com and select "Quick Collect." A credit/debit card will be required.</p>
What You'll Need	I have a question or concern about a Western Union transfer. <p>Any questions or concerns regarding Western Union transfers should be directed to Western Union.</p>
How/Where to Send	Where can I find additional/general information? <p>For additional details regarding the Inmate Commissary and deposit procedures, please read the Trust Fund/Deposit Fund Manual.</p>
Troubleshoot Problems	Who can I contact with questions about a specific deposit? <p>You may contact BOP staff at 202-307-2712 between 8:00 a.m. and 4:30 p.m. ET.</p>
Overview	How do I send money to an inmate held at a private contract facility? <p>To send money to an inmate being held at a privately-managed facility, contact the facility or contract operator.</p>
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United States Postal Service® (Mail)

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Sending funds using the United States Postal Service

Inmates can receive funds at a BOP-managed facility, which are deposited into their [commissary accounts](#). If you would like to send an inmate funds *through the mail*, you must use the United States Postal Service.

Please read and follow these steps carefully:

1. Wait until an inmate has physically arrived at a Federal Bureau of Prisons' facility. [Locate Inmate Whereabouts](#) ▶
2. Obtain a money order. [View Details](#) ▶
3. Send the money order to our central processing location. [View Details](#) ▶

✔ Only Send a Money Order

Obtain a money order and include both the inmate's:

Full committed name AND complete eight-digit register number.

Non-postal money orders and non-government checks will be placed on a 15-day hold.

❌ NO Personal Checks

❌ NO Cash

❌ NO Additional Items

Additional items (non-funds intended for delivery to the inmate) will be **disposed** of.



Return Address

Your name and return address must appear on the upper left-hand corner of the envelope to ensure that the funds can be returned in the event that they cannot be posted to the inmate's account.

Delivery Address

Send the funds to the address above. Replace the second line with the inmate's valid, full committed name. Replace the third line with the inmate's eight digit register number.

Postage

After ensuring that the inmate has physically arrived at their facility, send the money order - but don't forget to add a stamp!

It's been a reasonable amount of time since I mailed the funds, why hasn't he/she received it yet?

If sufficient time has passed for your mail to have reached Des Moines, Iowa, you should initiate a tracer with whoever sold you the money order.

Why were my funds returned?

The funds could not be posted to the inmate's account. This is most likely because the deposit and/or envelope did not contain valid inmate information. For example, you may have used an inmate's alias rather than the name we have on record or the inmate's register number was missing or incorrect.

Where can I get more information?

For additional details regarding the Inmate Commissary and deposit procedures, please read the [Trust Fund/Deposit Fund Manual](#).

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How do I send money to an inmate held at a private contract facility?

To send money to an inmate being held at a [privately-managed facility](#), contact the facility or contract operator.